

A QUICK GUIDE TO YOUR REGIONS LIFEGREEN eACCESS ACCOUNT

This Regions Quick Guide is for general information and discussion purposes only.

The Regions Simplicity Pledge®

Regions is committed to providing you with the information you need to make good financial decisions, and to helping you understand how your accounts and services work – simply, clearly and in plain language.

ACCOUNT BASICS

Please consult the <u>Regions Personal Checking</u>, <u>Money Market</u>, <u>Savings</u>, <u>Time Deposit & IRA Accounts Pricing Schedule at regions.com/personalpricing</u> for a complete list of Additional Services and Fees and for details on how we calculate transactions and balances for purposes of certain fees and fee waivers.

Minimum opening deposit	\$50
Monthly fee	Avoid the monthly fee with this option: • Any combination of at least 10 Regions CheckCard and/or credit card purchases (posted to your eAccess Account during the statement period for CheckCard activity and posted in the most recent billing cycle for your credit card account for credit card activity).
	Otherwise, the monthly fee is \$8 per month with online statements. See Statement Fee below.
Check writing fee	\$0 for first three checks written per month; then \$0.50 per each additional check.
	This fee has been temporarily discontinued pending system modifications. We will notify you before the fee is reinstated.
Interest	This is a non-interest bearing account.
Statement fee	\$0 per month for statement delivered to you electronically (Online Statement). \$3 per month for paper statement without check images. \$4 per month for printed check images with paper statement. \$5 per month for deluxe check images with paper statement. Statement fee will be assessed whether or not checks are written during the statement period.
Accessing your account	\$0 Regions Online Banking and Mobile Banking* with Bill Pay. \$0 Using Regions ATMs for withdrawals, balance inquiries and transfers.** \$3 fee per domestic transaction when you use an ATM not owned or operated by Regions.** *Mobile Deposit transactions are subject to fees, and your mobile carrier's messaging and data fees may apply. **Other ATM transactions may be subject to fees, and ATM fees charged by owners/operators of non-Regions ATMs may apply. See your Regions Personal Checking Pricing Schedule at regions.com/personalpricing for fee details.
Early account closing	\$25 fee if closed within 180 days of opening.
Checks	Check prices vary by style. For information on pricing, visit your local branch or call 1-800-REGIONS (734-4667). Standard bulk delivery is included in the price. Other shipping options are available at an additional charge.
Stop payments	\$36 per request/renewal.
Overdraft Protection transfers	We do not charge a transfer fee for Overdraft Protection transfers. (See Overdraft Protection section on page 3 for more information.)
Paid overdraft item fee	\$36 per item we pay on your behalf when your account does not have sufficient available funds. (See Standard Overdraft Coverage section on page 3 for more information.)
Returned item fee	\$0 per item when we do not pay a check or other item when your account does not have sufficient available funds and the item is returned.
Extended overdraft penalty fee	\$0 There is no additional charge to the per item fees, when an account remains overdrawn for multiple days.

LIFEGREEN eACCESS ACCOUNT: ADDITIONAL INFORMATION

Your account balance

Generally, we track two balances for your account: a posted balance and an available balance. Here's the difference:

- Posted Balance: The balance in your account on a specific day. It includes all completed transactions that have been received and processed by us.
- Available Balance: The amount of money in your account that you can use, spend or withdraw. Funds on hold from checks you have deposited are not available for immediate use. The available balance may increase or decrease throughout the day as the bank receives or recognizes transactions on your account. For additional details, please see our Deposit Agreement.

It is important to know your available balance because it determines whether you have enough funds to pay for a transaction.

You can monitor your account balance through Regions Online and Mobile Banking, at 1-800-REGIONS (734-4667), or at Regions ATMs or branches.

Funds availability*

Understanding when your deposits become available and why there may be holds

The funds available to you can be affected by the types of deposits you make as well as the time of day in which they are made.

- Funds from direct deposits, cash deposits, real-time electronic payments or wire transfers are generally available the same day they are deposited to your account when made before the business day cutoff (see Business Day Cutoff section below for details).
- In most cases, funds from checks you deposit before cutoff on a business day are available to you by the next business day. Business days exclude Saturdays, Sundays and federal holidays. See below for details on business day cutoff.
- However, in some cases, funds may take longer before they are available for your use (up to 11 business days). If there is a hold on your deposit, we will notify you of when funds will be available.

*Exceptions may apply. Please see the Funds Availability Policy in the Regions Bank Deposit Agreement for complete details.

Pending CheckCard transactions

When you use your CheckCard, a hold for the amount of the authorization request will reduce your available balance while the transaction is pending. The hold is released when the merchant submits the actual transactions for payment, or up to three business days after the authorization date, whichever occurs first. Please see the Standard Overdraft Coverage section for information about how transactions are authorized.

Note: The actual transaction submitted by the merchant may differ from the amount of the hold based on the authorization request. A common example of this is the addition of a tip to your restaurant bill.



TIP: Entering your PIN rather than signing for CheckCard transactions may make it easier to monitor transactions and balances. Signature-based transactions can take up to three days to post to your account. PIN-based transactions typically post the same day.

Please see the Managing Your Regions Personal Checking Account document for additional information and examples.

Business day cutoff

Transactions made after cutoff time are included in the next business day's transactions. For example, a transaction made after cutoff on a Wednesday would be processed as a Thursday transaction.

Business day cutoff times may vary by location or service, but these times generally apply:

- Regular ATMs (non-DepositSmart ATMs): 8 p.m. Central Time
- Branches: Branch closing time
- DepositSmart ATMs®: 8 p.m. Central Time
- Online and Mobile Banking: 8 p.m. Central Time
- Real-time Electronic Payments: 8 p.m. Central Time

If a particular location or payment/deposit service has a different cutoff time, it will be posted at the branch or ATM, or within the applicable service application.

Posting transactions (These practices subject to change.)

At the end of each business day, Regions posts (processes) all transactions that have been presented against your account that day. We start with your available balance, and then we post transactions in this way: First, we add deposits and credits that are available to pay transactions. (See above for details on Funds Availability.) Next, we subtract debits, withdrawals and debit card authorization holds in this order:

- Returned deposited items (items that you deposited that were returned unpaid).
- General debit/withdrawal transactions and debit card authorization holds (holds on card purchases) in the order we receive them or authorize them, which could be different from the order in which you make them. Examples of these transactions include wire transfers, electronic ACH debits, internal account transfers made through Online and Mobile Banking, checks, money sent instantly through Zelle,** etc. To help us post items in the correct order, most transactions receive an internal "time stamp" indicating when our banking systems received them.
- If multiple checks and electronic items have the same time stamp, we will post the electronic transactions first by low-to-high transaction amount, followed by checks in low-to-high check-number order. Items without a time stamp will be posted after all other items using the same process.

Exceptions may apply. For more information, please refer to the Regions Deposit Agreement at regions.com/agreements. *Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC, and are used herein under license.

LIFEGREEN eACCESS ACCOUNT: OVERDRAFT SERVICE OPTIONS

If your available balance is not enough to pay for a transaction when it is presented for payment, overdrafts may occur. Regions has options for the payment of items when your account does not have sufficient available funds – Regions Overdraft Protection and Standard Overdraft Coverage. Both services may be available to eligible accounts.

Overdraft Protection

With Regions Overdraft Protection, your checking account is linked to a funding account, such as a savings, money market, credit card or even a line of credit.

- If funds are needed in your checking account to cover items presented for payment, we will automatically transfer available funds from your linked Regions funding account.
- We do not charge a transfer fee for Overdraft Protection transfers.
- Overdraft Protection is also used to authorize CheckCard and ATM transactions in a variety of insufficient funds situations.
- For Overdraft Protection, you must open a Regions funding account if you do not already have one and enroll in Overdraft Protection.
- TIP: Overdraft Protection may be less expensive than our Standard Overdraft Coverage.

Standard Overdraft Coverage

Regions Standard Overdraft Coverage is a service we may provide to cover transactions for a \$36 per item fee, if you overdraw your account and you do not have Regions Overdraft Protection or you have exhausted your Overdraft Protection.

• Qualification for this coverage is determined at our discretion based on a variety of factors, including the account's balance and overdraft history.

Standard Overdraft Coverage has different applications:

• Provided with your account:

Standard Overdraft Coverage for <u>recurring CheckCard</u> (such as a monthly gym membership), checks and non-CheckCard transactions.

· Available upon request:

Coverage that can be added to what is already provided with your account for <u>everyday CheckCard</u> (such as at the grocery store) <u>and ATM</u> transactions in the event of an overdraft.

- In order for Regions to authorize ATM and non-recurring everyday CheckCard transactions in an
 insufficient funds situation, you must provide Regions with your permission by electing to "opt in."
 You have the right to change your election at any time.
- You can make your Standard Overdraft Coverage selection by calling 1-800-947-BANK (2265), at your Regions branch, at most Regions ATMs, or by signing into Online Banking and clicking on the Customer Service tab.
- If an everyday CheckCard or ATM transaction overdraws your account and you are not opted in, we will not charge the paid overdraft item fee for that item.

Note: We reserve the right to require you to pay any overdraft immediately or upon demand. We also reserve the right not to pay overdrafts. We typically do not pay overdrafts if your account is not in good standing, you are not making regular deposits, or you have too many overdrafts. For more information, please refer to "What You Need To Know About Overdrafts and Overdraft Fees," which you may find online at regions.com/coverage or by request at your Regions branch.

TIP: Keeping track of your balance and transactions is the best way to avoid overdrafts.

Fee limits

- We will charge you no more than three (3) Paid Overdraft Item fees per day. When the available balance in your personal account is overdrawn by \$5 or less after end-of-day processing, we will not charge you a Paid Overdraft Item Fee for items that post that day.
- We offer a one-time refund of the paid overdraft item fee for the first overdraft item occurrence after your account is opened. Contact your local branch for your overdraft fee refund.

Regions Overdraft Grace

Regions Overdraft Grace gives you an opportunity to avoid Paid Overdraft Item Fees if you overdraw your account. When the available balance in your personal account is overdrawn by more than \$5 after nightly processing of items presented on any business day, we will waive Paid Overdraft Item Fees for that business day if by 8 p.m. Central Time on the next following business day you make a deposit or transfer funds to your account sufficient to bring your available balance to an amount equal to or greater than negative \$5 (-\$5) after nightly processing of items presented on that next following business day.

Details about Regions Overdraft Grace can be found in the pricing schedule for your account.

WE'RE ALWAYS HERE TO HELP!

For more information, refer to the Pricing Schedule for current product pricing and features or speak with a Regions Banker who can help you find the products that best fit your needs.

- Give us a call at 1-800-REGIONS (734-4667)
- Visit us at regions.com
- Find a branch or an ATM convenient for you at regions.com/locator.rf
- For the current Regions Deposit Agreement, go to regions.com/agreements
- For the current Regions Pricing Schedule, go to regions.com/personalpricing
- For help on Managing Your Regions Personal Checking Account, go to regions.com/FAQ/check.rf

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4

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