

Simple & Effective Online Security Hints

- Don't use public computers at kiosks, cafes, hotels or public wireless networks to conduct financial transactions of any nature.
- Do not respond to e-mail or phone prompts that request online banking credentials.
- Be aware of advertising scams for virus scanners showing what looks like a real virus scan of your computer. Never click OK for a popup that states software needs to be installed / purchased to solve the problem.
- Be aware that banner ads are being used by hackers to hide malware that can be installed on a PC without the user even clicking on them.
- Immediately report any suspicious e-mails, application popups, unexpected error messages, or an unfamiliar login screen to Regions Client Services at 1-800-787-3905.
- Create strong passwords and protect them. Avoid using passwords such as birthdays and pet names.
- Choose passwords that cannot be easily guessed.
- Use alphanumeric passwords along both upper and lowercase letters.
- Change your password at least every 60 days for online banking systems.
- Do not store a list of passwords on the computer or keep them near your computer.
- Never share your logon ID or passwords.



