

# Notice of Amendments to the Agreement and Disclosure Statement for Electronic Banking Services

The Regions Agreement and Disclosure Statement for Electronic Banking Services (the “Agreement”) has been amended. The amendments are summarized below and are effective as of December 14, 2021. You may review the entire text of the affected sections, as amended, by clicking the link to the Agreement below.

## Section IX: Zelle® and Other Payment Services; External Transfer Service

- Part B – External Transfer Service
  - Section 4, Making Transfers, is amended regarding transfers that blocked or delayed for fraud prevention or regulatory compliance purposes.
  - Section 7, Refused Transfers; Returned Transfers, is amended regarding the return of unclaimed, refused, refunded, prohibited, failed, or denied transfers.
- Part C – Miscellaneous Terms Applicable to the Zelle and Other Payment Services and to the External Transfer Service
  - Certain obsolete text has been deleted.

## Section X: My GreenInsights

- Subsection 10.02, General Description of Service, is amended regarding the engagement of MX Technologies, Inc. as a service provider and regarding the information collection, storage, and utilization practices of MX Technologies, Inc.
- Subsection 10.09, Use of Service Information and Other Data; Promotion of Products and Services, and such subsection is amended regarding the MX Technologies, Inc. privacy policy.

→ [View](#) the entire current Regions Agreement and Disclosure Statement for Electronic Banking Services, as amended.