

The following information provides guidance to help New and Existing Regions OnePass Users log into OnePass with ease.

Resetting your OnePass Password

1. Go to the Regions OnePass login page: (<https://OnePassLogin>)
2. Click on Forgot your password?
3. Enter your Login ID.
4. Choose your method of authentication. You may choose to authenticate yourself via an automated call, a SMS/text or Regions Real Pass.

Note: If you choose an automated call and/or SMS/Text, please have your four-digit security code available.

5. Next, you will be asked to create a new password. The password must meet all the following criteria:
 - a. Contain at least 6 characters
 - b. Begin with a letter
 - c. Include at least 1 uppercase and 1 lowercase letter
 - d. Include at least 1 number
 - e. Do not include your first or last name
 - f. Do not include your login ID
 - g. Do not use one of the 5 previous passwords
6. Confirm your new password by entering it a second time.
7. Click Submit.
8. Next, you will be directed to the OnePass home page.

Additional Regions OnePass Resources

For more information about Regions OnePass, including access credentials, and Regions Out-of-Band Authentication, see the *Regions OnePass User Guide* available on the regions.com/TMResources and the regions.com/MyOnePass pages.

For additional OnePass questions and assistance, contact Regions Client Services at 1-800-787-3905 or clientservicesgroup@regions.com.