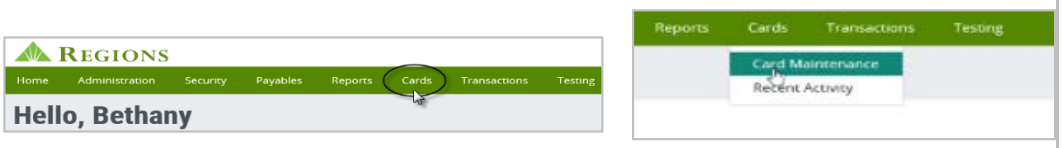
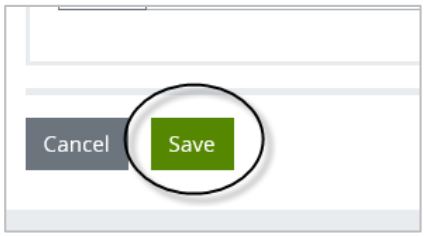
Regions Intersect Quick Reference Guide

How to Reissue a Card

Follow the below instructions for guidance on reissuing a card through Regions Intersect®.

1. Once you open the Regions Intersect application, navigate to Cards tab then select Card Maintenance.	
2. Next, enter the search criteria along with the Search Item for the card to be reissued under the Category section.	
3. Highlight the card information to enable the various options, then select Edit.	
4. Then, click Request a New Card within the Reissue Card section.	
5. Lastly, select Save.	

Note: Once a card has been closed and moved to a purged status, the card cannot be reissued through Regions Intersect. A new card would need to be created.

Purge criteria includes the following:

- If the corporate account is closed, the individual cards are automatically placed in a potential purge status
- If the account has been closed and no activity has occurred in 9 months
- If the account has not had any activity in 9 months