

Secure File Transmission (HTTPS only) & OnePass – FAQ’s

Questions	Answers & Key Benefits
What is Regions OnePass?	<ul style="list-style-type: none"> Regions OnePass® is a web portal that provides a secure, single sign-on point of access to Regions Commercial online services
What are advantages of OnePass?	<ul style="list-style-type: none"> Regions OnePass enhances security against unauthorized access with “Multifactor Authentication” tools, such as Regions Out-of-Band Authentication, or “ROOBA,” and our mobile app, “Regions Real Pass” which utilizes Push Notification and/or TOTP options Users maintain a single set of credentials to remember Improves user management efficiency for Company Administrators (e.g., resetting passwords, adding and deactivating a user, etc.) Self service tools such as “Forgot Password”
What is “Secure File Transmissions”?	<ul style="list-style-type: none"> Secure File Transmissions is a delivery channel that allows a user to send and/or receive files securely using an HTTPS transmission protocol through a secure online site Previously referred to as “Secure Transport” prior to the OnePass integration, we have renamed our HTTPS product to set it apart from other FTP protocols, such as SFTP, which remains its own delivery channel outside of OnePass
What is changing?	<ul style="list-style-type: none"> Secure File Transmissions is moving behind Regions OnePass
When will this change occur?	<ul style="list-style-type: none"> Migration events are planned for the evening of June 7, and user access for Secure File Transmissions through OnePass will begin on June 8
How will this change be communicated?	<ul style="list-style-type: none"> An initial communication was sent on May 15 to all HTTPS users (both internal and external) A secondary communication will distribute two weeks prior to go-live to all HTTPS users (both internal and external) A welcome email will distribute to all HTTPS users on the morning of June 8
How will users know what their User ID and Password is for OnePass?	<ul style="list-style-type: none"> Existing users of both applications (OnePass & HTTPS) will continue to utilize their existing Login ID/Password and access a new application entitlement (named – Secure File Transmission) on the OnePass Home page New users will have their profiles created on the evening of June 7 and use their email address as their OnePass User ID. OnePass will generate a temporary password (valid for 72 hours) for initial login. It is important that the user logs in and completes their user profile setup (e.g., ROOBA and Security PIN) in order to access their Secure File Transmissions application
Will all HTTPS users be able to access their folders?	<ul style="list-style-type: none"> Yes. Business-as-usual file upload and/or download will not be impacted by the migration to OnePass Note: SFTP file movement will not be impacted