



Video transcript: Access Your Account With Regions Online Banking & Mobile App

Video source: [[https://youtu.be/ tYjZsV4hR8](https://youtu.be/tYjZsV4hR8)]

[Light, upbeat music begins to play. The Regions Logo appears with the sentence “We make banking easier.”]

VOICE-OVER: At Regions, we believe that everyone deserves a personalized path to financial confidence from someone who cares.

[A Regions associate appears sitting at his desk with his computer keyboard in front of him. He looks like he’s speaking to a customer. The screen dissolves to show another Regions associate who appears behind the counter and is talking to a customer standing in front of him.]

VOICE-OVER: From paying bills on time, to saving for emergencies or for the future, from buying or renovating a home to starting or managing a business.

[The screen dissolves to show a woman with a laptop computer and the Online Banking screen shows on screen with the Insights tab highlighted. The screen changes to show sections on the screen for Savings and Retirement. After a couple of clicks, the woman sees a screen showing \$10,000 in her Emergency Fund. The words “Saving for emergencies” and “Pay bills on time” appear on screen. A couple is unpacking boxes, and a girl dumps a box of packing peanuts on them. A business owner then opens the front door to her business.]

VOICE-OVER: We’re passionate about helping you smartly manage your money and meet your life goals.

[Two boys jump off the back of a boat into the ocean. Four bubbles appear on screen representing what has been spent and what is in budget: Entertainment \$600 / \$650; Vacation \$1,523 / \$4,500; Bills & Utilities \$1,400 / \$1,400; Moving Expenses \$1,500 / \$1,700.]

VOICE-OVER: Our caring team and leading suite of digital tools will help you feel confident that you’re making the right choices with your money, today and in the future.



[The screen dissolves and the four budget bubbles flow into a view of My GreenInsights with the Budgets tab highlighted. The screen scrolls down to show money spent within a budget of Auto & Transport expenses; Bills & Utilities; Entertainment; Moving Expenses; and Vacation. The words “Today and in the future” appear on screen.]

VOICE-OVER: We help you access your account information quickly and securely online or in our mobile banking app.

[The Online Banking login screen appears with the password field blank. The Regions Mobile app login screen slides in from the right, and a user is typing in the correct password into both the desktop application and the mobile app.]

VOICE-OVER: It is convenient to sign in and find information that is clear and easy to understand so you can make informed financial decisions.

[With the correct password, the user is authenticated. A click in the desktop view and tap in the mobile app, the user is taken to Online Banking with their available balances shown in each account.]

VOICE-OVER: Our online and mobile banking system uses simple language to describe pending and posted transactions—giving you visibility into your account balance.

[With another couple of clicks on the desktop and tap on the mobile app, the user is taken to the Account Overview section with a list of transactions showing within a checking account. A section is highlighted showing Pending Activity and Posted Activity on the desktop. On the Regions Mobile app, the **Recent transactions** section is highlighted.]

VOICE-OVER: We show your projected available balance, which is your estimated available balance after the next nightly posting.

[The screen scrolls back up on the desktop and the mobile app disappears to the right. A section highlights the Projected Available Balance section with the words above it explaining how Regions figures this number. “Your estimated available balance after the next nightly posting. This amount is based on your transaction activity that we know about now. Deposits made after 8:00 p.m. CT are included in



your projected available balance. However, funds from deposits made after 8:00 p.m. CT may not be available to cover transactions until the following business day's nightly posting."]

VOICE-OVER: We make it easy to understand how much money you have available right now so you can manage your finances with confidence.

[A woman is shown holding her mobile device in her left hand with the Regions Mobile app on screen. She is logged in to her account and the balances for each account are displayed. She also has her laptop open to show Online Banking with the Accounts tab highlighted. She scrolls down the screen to see her balances in her Regions accounts.]

VOICE-OVER: Now you know one more way Regions is making banking easier for you.

[The Regions logo appears with the words "We make banking easier." The following legal disclosures appear at the bottom of the screen. The information presented, may be changed without notice, is not an offer or contract and does not amend any applicable customer agreement, the terms of which govern and control. Please refer to the pricing schedule or the applicable customer agreement or disclosure for additional details or pricing. All products/services are subject to terms and conditions and may be subject to qualification requirements, credit approval, fees, and change.

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