



Video transcript: "Our New and Improved Mobile App | Regions Bank"

Video source: [<https://youtu.be/Fu7q3ayzVVU>]

[Energetic music begins to play. The Regions Logo appears and slowly moves to the top of the Regions Mobile app login screen. A username and password are input, and the customer logs in to the app.]

[A "Good morning" message is at the top of the screen with four Shortcuts for Deposits, Alerts, Zelle® and Bill pay below the message. The user can see the account details for the LifeGreen Checking and Savings accounts. The words, "A new and improved Regions Mobile app is coming soon!" appear on the screen.]

[The screen scrolls up to show more details on the Mobile app home screen. The words, "It's banking at your fingertips," appear.]

[After a tap at the top of the screen in the account section, the available balance in the LifeGreen checking account is revealed at the top of the screen. The quick links for Deposits, Transfers, LockIt and Cards are highlighted. The words, "Quickly access commonly used features," appear.]

[The screen scrolls down the page to show Recent transactions with a View all transactions button. The text on screen reads, "View all transactions."]

["View account & routing numbers," text appears on screen with the app navigation menu highlighting "View account & routing numbers." A section appears with the ability to copy the account number, routing number, and address. A tap of the X closes the section.]

[The screen moves up to show an Online Merchant transaction and the words, "Transaction details," come from behind the phone. The transaction details appear, and a tap of the back arrow takes the user to the home screen again.]

[The words, "A central place to pay bills," appear and the Pay & transfer menu item at the bottom of the screen is tapped. The phone flips around and the words, "and transfer money," shows on the left side of the screen with the Pay & transfer screen on the right.]

[The words “Easily manage your finances” slide in as a tap of the Plan & learn menu item takes the user to the Plan & learn page; the words “and explore other products” fades in.]

[The mobile app shows three menu items on the Plan & learn page: Budget & planning, FICO Score, and Explore our products.]

[“Contact us when you need us,” slides in as the Help icon in the lower right corner is tapped. The Help screen appears with information about messaging our digital virtual assistant.]

[A tap of the chat icon at the top of the screen leads to the Message Us page and the words, “Confidently chat with us,” and “We are here to help” dissolve in. The phone flips away and the words, “More updates,” show up with the Regions Mobile app icon in the top left corner on the mobile device. The words “More updates are coming soon,” slide in.]

[“Look for the new Regions Mobile app coming soon!” The authenticated home screen of the app is shown, along with the App Store and Google Play icons. The following disclosures appear on screen, “Apple, the Apple logo, iPhone, Apple Pay, and Touch ID are trademarks of Apple Inc., registered in the U.S. and other countries. Android, the Android Logo, Google Pay, and the Google Play Store logo are trademarks of Google LLC, registered in the U.S. and other countries.”]

[The Regions logo morphs into the screen with the disclosures that read: “Mobile Banking, Regions Mobile Banking App, Alerts, Notifications, Text Banking and Mobile Deposit require a compatible device and enrollment in Online Banking. All are subject to separate terms and conditions. Mobile Deposit may be subject to fees. Your mobile carrier’s messaging and data fees may apply. The information presented may be changed without notice, is not an offer or contract, and does not amend any applicable customer agreement, the terms of which govern and control.

You must be at least 18 years of age to use Regions Online Bill Pay or Zelle®, U.S. checking or savings account required to use Zelle®.

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